

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.190/2024-25/Chittoor Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. V. Netaji, Kurrappalli (V),
G.K.V. Vooru (P), Bangarupalyam (M),
Chittoor District.

Complainant

AND

1. Superintending Engineer/O/Chittoor
2. Dy. Executive Engineer/O/Chittoor (R)
3. Executive Engineer/O/Chittoor

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

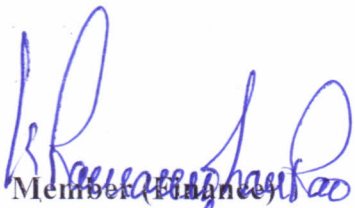
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 07.11.2024 at Bangarupalyam stating that in their village in the school



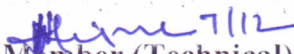
street the ground clearance of the electric line is very low posing danger to the lives of the public.

02. The said complaint was registered as C.G.No.190/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they erected some additional poles in the middle of the line and tightened the electric cable and resolved the problem.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they erected some additional poles in the middle of the line and tightened the electric cable and resolved the problem. The complainant when contacted through phone reported that the respondents solved the problem and he also issued letter of satisfaction. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December 2024.


Member (Finance)
07/12/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Copy
07/12/24